L.E.A.D Layout

**Interpersonal Influence/Effectiveness**
- Individual Assessments
- Leadership Styles
- Communication (written, verbal, listening)
- Problem Solving
- Decision Making
- Interpersonal Skills

**Department/Team Effectiveness**
- Train Traq Courses
- Evaluate Team Performance
- Evaluate Individual Performance
- Resolving Team Conflict
- Shared Team Purpose
- Meetings Management
- Building Trust
- Business Etiquette

**Organizational Effectiveness**
- Developing Direct reports
- Staff Coordination
- Project Management
- Team Building Skills
- Campus case studies
- Decision Making & Planning Tools
- Quality Management
- Crisis/Risk Management
- Coordination Skills
- Practical Problem Solving

* Myers-Briggs, Leadership, Communication, Conflict Management