## Service Excellence - 2018 Employee Development Day Agenda - Wednesday - May 16, 2018
### Continental Breakfast - Opening Remarks University Center – Anchor Ballroom 8:30 a.m.-8:50 a.m.

<table>
<thead>
<tr>
<th>Track 1</th>
<th>9:00 a.m.</th>
<th>9:15 a.m.</th>
<th>9:30 a.m.</th>
<th>9:45 a.m.</th>
<th>10:00 a.m.</th>
<th>10:15 a.m.</th>
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<tbody>
<tr>
<td>JETTY 123</td>
<td>NCAA Compliance</td>
<td>Safe Zone: How to be an Ally to our LGBTQ+ Friends, Family, and Students (Continued)</td>
<td>Brian Maxey</td>
<td>Delaney Foster</td>
<td>Safe Zone: How to be an Ally to our LGBTQ+ Friends, Family, and Students</td>
<td>Delaney Foster</td>
<td>Lionel Cassin</td>
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<td>LONE STAR 142B</td>
<td>LEGACY HALL 145</td>
<td>OSI 221</td>
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<tr>
<td>LONE STAR 142C</td>
<td>BAYVIEW 320</td>
<td>SWORDFISH 324</td>
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<td>CORPUS CHRISTI HALL COMPUTER LAB, ROOM 207</td>
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<td>O’CONNOR COMPUTER LAB, ROOM 240</td>
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### Morning Break: 10:15 a.m. – 10:30 a.m.

- **10:30 a.m.**
  - PIO Requests: Open Records & Case Studies
  - Safe Zone: How to be an Ally to our LGBTQ+ Friends, Family, and Students
  - Freedom of Speech Is More Than a Slogan
  - Sexual Harassment
  - Understanding Formula Funding
  - Time Tracking in Workday
  - Managing the Multigenerational Workforce: Balancing Boomers, Xers & Millennials While Preparing for GenZ
  - How to Do the 2-Step Crime Prevention Dance
  - TrainTraq Overview for Supervisors
  - Students at Risk: Learn Interventions Via an Avatar World

### 12:00 p.m. – 1:30 p.m.
**Luncheon**

**Keynote Speaker:** Dr. Kelly Quintanilla, President/CEO TAMUCC

### 1:30 p.m.

- **Closed**
  - TAMUCC Perks
  - Race & Ethnicity: Understanding the Modern Racial Climate
  - Unlawful Retaliation
  - Barking up the "Palm" Tree: Service and Emotional Support Animals on Campus
  - Workday Merit Process
  - Estate Planning: 5 Essential Documents
  - Physical Activity in the Workplace & Increasing Non-Exercise Activity Thermogenesis
  - Interacting with Student Veterans (A Panel Discussion)
  - TrainTraq Overview for Supervisors
  - Banner 9 Unveil

### 3:00 p.m.

- **Closed**
  - Maintaining Personal & Fiscal Resiliency During Tough Economic Times
  - IT Panel Q&A
  - Campus Safety
  - Cash Handling
  - Historically Underutilized Business (HUB) 101
  - Contracting Team Members
  - Purchasing/Travel Card Services Overview
  - What the Bell Library Can Do for You!
  - The Dish on Dieting
  - Performance Evaluations & Workday for Supervisors

### Afternoon Break: 2:45 p.m.-3:00 p.m.

### Track 2 | 10:30 a.m. | 11:00 a.m. | 11:30 a.m. | 11:45 a.m. | 12:00 p.m. | 12:15 p.m. | 12:30 p.m. |
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<tr>
<td>Brooks Moore, TAMUOGC, Charli McCandless</td>
<td>Delaney Foster</td>
<td>John LaRue</td>
<td>Jose Colon-Franci, EEOC</td>
<td>Jaclyn Mahlmann</td>
<td>Payroll Team Members</td>
<td>UPD Team Members</td>
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