## Service Excellence - 2018 Employee Development Day Agenda - Wednesday - May 16, 2018
Continental Breakfast - Opening Remarks University Center – Anchor Ballroom
8:30 a.m.-8:50 a.m.

| Track 1 | 9:00 a.m. - 10:15 a.m. |
| Track 2 | 10:30 a.m. - 11:45 a.m. |
| Track 3 | 1:30 p.m. - 2:45 p.m. |
| Track 4 | 3:00 p.m. - 4:30 p.m. |

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<th>Time</th>
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| 9:00 a.m. | **NCAA Compliance**
Brian Maxey
Delaney Foster | Safe Zone: How to be an Ally to our LGBTQ+ Friends, Family, and Students (Continued) |
| 9:00 a.m. | **PIO Requests: Open Records & Case Studies**
Brooks Moore, TAMUS OGC, Charli McCandless | Safe Zone: How to be an Ally to our LGBTQ+ Friends, Family, and Students |
| 9:00 a.m. | **Information Security**
Lionel Cassin | Freedom of Speech Is More Than a Slogan |
| 9:00 a.m. | **Sexual Harassment**
John LaRue | Sexual Harassment |
| 9:00 a.m. | **Understanding Formula Funding**
Jaclyn Mahlmann | Understanding Formula Funding |
| 9:00 a.m. | **Time Tracking in Workday**
Payroll Team Members | Time Tracking in Workday |
| 9:00 a.m. | **Managing the Multigenerational Workforce: Balancing Boomers, Xers & Millennials While Preparing for GenZ**
Cody Cox | Managing the Multigenerational Workforce: Balancing Boomers, Xers & Millennials While Preparing for GenZ |
| 9:00 a.m. | **How to Do the 2-Step Crime Prevention Dance**
UPD Team Members | How to Do the 2-Step Crime Prevention Dance |
| 9:00 a.m. | **TrainTraq Overview for Supervisors**
Students at Risk: Learn Interventions Via an Avatar World | TrainTraq Overview for Supervisors |
| 9:00 a.m. | **Data Warehouse**
Pat Hsieh | Data Warehouse |
| 10:30 a.m. | **Race & Ethnicity: Understanding the Modern Racial Climate**
HR Team Members | Race & Ethnicity: Understanding the Modern Racial Climate |
| 10:30 a.m. | **Unlawful Retaliation**
Norma J. Guzman, EEOC | Unlawful Retaliation |
| 10:30 a.m. | **Barking up the “Palm” Tree: Service and Emotional Support Animals on Campus**
Rachel Cox | Barking up the “Palm” Tree: Service and Emotional Support Animals on Campus |
| 10:30 a.m. | **Workday Merit Process**
Jaclyn Mahlmann & HR Team Members | Workday Merit Process |
| 10:30 a.m. | **Estate Planning: 5 Essential Documents**
EAP | Estate Planning: 5 Essential Documents |
| 10:30 a.m. | **Physical Activity in the Workplace & Increasing Non-Exercise Activity Thermogenesis**
Josha Laudig | Physical Activity in the Workplace & Increasing Non-Exercise Activity Thermogenesis |
| 10:30 a.m. | **Interacting with Student Veterans (A Panel Discussion)**
Sara Skelton | Interacting with Student Veterans (A Panel Discussion) |
| 10:30 a.m. | **TrainTraq Overview for Supervisors**
Pat Hsieh | TrainTraq Overview for Supervisors |
| 10:30 a.m. | **Banner 9 Unveil**
Michelle Rice, Amanda Merchant | Banner 9 Unveil |
| 12:00 p.m. - 1:30 p.m. | **Luncheon**
Keynote Speaker: Dr. Kelly Quintanilla, President/CEO TAMUCC |
| 1:30 p.m. | **TAMUCC Perks**
HR Team Members | TAMUCC Perks |
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| 2:45 p.m-3:00 p.m. | **Afternoon Break** |
| 3:00 p.m. | **Maintaining Personal & Fiscal Resiliency During Tough Economic Times**
EAP | Maintaining Personal & Fiscal Resiliency During Tough Economic Times |
| 3:00 p.m. | **IT Panel Q&A**
Information Technology Team Members | IT Panel Q&A |
| 3:00 p.m. | **Cash Handling**
Jesse Barrios | Cash Handling |
| 3:00 p.m. | **Historically Underutilized Business (HUB) 101**
Contracting Team Members | Historically Underutilized Business (HUB) 101 |
| 3:00 p.m. | **Purchasing/Travel Card Services Overview**
Card Services Team Members | Purchasing/Travel Card Services Overview |
| 3:00 p.m. | **What the Bell Library Can Do for You!**
Library Team Members | What the Bell Library Can Do for You! |
| 3:00 p.m. | **The Dish on Dieting**
Marcie Garza | The Dish on Dieting |
| 3:00 p.m. | **Performance Evaluations & Workday for Supervisors**
HR Team Members | Performance Evaluations & Workday for Supervisors |
| 3:00 p.m. | **Data Warehouse**
Patricia Philips | Data Warehouse |