

Track 1	9:00 a.m. - 10:15 a.m.
Track 2	10:30 a.m. - 11:45 a.m.
Track 3	1:30 p.m. - 2:45 p.m.
Track 4	3:00 p.m. - 4:30 p.m.

Service Excellence - 2018 Employee Development Day Agenda - Wednesday - May 16, 2018 Continental Breakfast - Opening Remarks University Center – Anchor Ballroom 8:30 a.m.-8:50 a.m.										
	JETTY 123	LONE STAR 142A	LONE STAR 142B	LONE STAR 142C	LEGACY HALL 145	OSO 221	BAYVIEW 320	SWORDFISH 324	CORPUS CHRISTI HALL COMPUTER LAB, ROOM 207	O'CONNOR COMPUTER LAB, ROOM 240
9:00 a.m.	NCAA Compliance Brian Maxey	Safe Zone: How to be an Ally to our LGBTQ+ Friends, Family, and Students (Continued) Delaney Foster	Information Security Lionel Cassin	Improving Our Islander Impact: Making Data Informed Decisions Katie Bontrager	Leadership Committed to Equality: Five Strategies Amy Aldridge Sanford	Records Retention Review Catherine Rudowsky	Put Prevention into Practice: Enjoy a Healthier You! Pam Greene	The Revised Common Rule: What Changes to Research Regulations Mean to Your Research Rebecca Ballard	Workday Hiring Procedures for HR Contacts HR Team Members	Data Warehouse Patricia Philips
Morning Break: 10:15 a.m. – 10:30 a.m.										
10:30 a.m.	PIO Requests: Open Records & Case Studies Brooks Moore, TAMUS OGC, Charli McCandless	Safe Zone: How to be an Ally to our LGBTQ+ Friends, Family, and Students Delaney Foster	Freedom of Speech Is More Than a Slogan John LaRue	Sexual Harassment Jose Colon-Franqui, EEOC	Formula Funding Jaclyn Mahlmann Katie Bontrager	Time Tracking in Workday Payroll Team Members	Managing the Multigenerational Workforce: Balancing Boomers, Xers & Millennials While Preparing for GenZ Cody Cox	How to Do the 2-Step Crime Prevention Dance UPD Team Members	TrainTraq for Managers Pat Hsieh	Students at Risk: Learn Interventions Via an Avatar World Pam Greene
12:00 p.m. – 1:30 p.m. Luncheon Keynote Speaker: Dr. Kelly Quintanilla, President/CEO TAMUCC										
1:30 p.m.	TAMUCC Perks HR Team Members	Race & Ethnicity: Understanding the Modern Racial Climate Delaney Foster	Unlawful Retaliation Norma J. Guzman, EEOC	Barking up the "Palm" Tree: Service and Emotional Support Animals on Campus Rachel Cox Ralph McFarland	Workday Merit Jaclyn Mahlmann & HR Team Members	Estate Planning: 5 Essential Documents EAP	Physical Activity in the Workplace & Increasing Non-Exercise Activity Thermogenesis Joshua Laudig	Interacting with Student Veterans (A Panel Discussion) Jeff Dillard Sara Skelton	TrainTraq for Managers Pat Hsieh	Banner 9 Unveil Michelle Rice, Amanda Merchant
Afternoon Break: 2:45 p.m.-3:00 p.m.										
3:00 p.m.	Maintaining Personal & Fiscal Resiliency During Tough Economic Times EAP	IT Panel Q&A Information Technology Team Members	Campus Safety EH&S Team Members	Cash Handling Jesse Barrios	Historically Underutilized Business 101 Contracting Team Members	Purchasing/Travel Card Services Overview Card Services Team Members	What the Bell Library Can Do for You Library Team Members	The Dish on Dieting Marcie Garza	Performance Evaluations & Workday for Supervisors HR Team Members	Data Warehouse Patricia Philips